

# Hyatt Pune Appoints Glen Dsouza as General Manager

Hyatt Pune has announced the appointment of Glen D'Souza as its new General Manager, effective January 4, 2026. With over two decades of experience in the global hospitality industry, Glen brings deep expertise across hotel pre-openings, operations, and brand leadership in diverse markets.

In his new role, Glen will focus on strengthening Hyatt Pune's positioning as a preferred destination for business and leisure travelers, as well as for dining and social experiences. His leadership will also emphasize intuitive, experience-led hospitality, operational excellence, team engagement, and meaningful guest connections.

Glen joins Hyatt Pune from Hyatt Centric Ballygunge Kolkata, where he served as Pre-Opening General Manager. In this role, he played a key part in establishing the hotel as a prominent lifestyle destination, with its dining venues gaining strong local recognition. Under his leadership, the property received multiple industry accolades in 2025.

Prior to joining Hyatt, Glen spent more than 20 years with Marriott International, holding senior leadership roles across Hong Kong, Doha, and Abu Dhabi. His career includes seven hotel pre-openings and experience across six brands spanning the Luxury, Premium, Extended Stay, and Select segments. This breadth of exposure has equipped him with a strong understanding of brand standards, guest expectations, and market-led growth strategies.

Commenting on his appointment, Glen D'Souza said, "Hyatt Pune is a dynamic property in a vibrant and growing market. I look forward to working closely with the team to build on its strengths, elevate guest experiences, and continue creating a hotel that fosters connection, creativity, and growth."