

Mumbai's Taj Mahal Palace Tops List of Global Legendary Hotels

The iconic Taj Mahal Palace, Mumbai has recently catapulted to the top spot, according to an evaluation by TrustYou, the world's largest guest feedback aggregator. A Media Promoter Score of 95 coupled with a strong customer validation through 9000 plus user reviews, the highest received by any city hotel globally places the luxury address from Mumbai amongst some of the finest names in hospitality including the Four Seasons' George V, Paris, the Mandarin Oriental, Bangkok and La Reserva, Paris.

The hotel achieved the leading spot by virtue of evaluation across various parameters (which includes, Check in, Room, Sleep Experience, Location, Facilities, Food and Beverage, Checkout experience and the team) that culminate into the overall customer experience. City hotels with over 200 rooms were considered for the evaluation across all major cities globally.

Established in 1903, the iconic Taj Hotels Palaces Resorts Safaris is Indian Hotels Company Limited's (IHCL) brand for the world's most discerning travellers seeking authentic experiences in luxury. From world- renowned landmarks to modern business hotels, idyllic beach resorts to authentic Grand Palaces, each Taj hotel offers an unrivaled fusion of warm Indian hospitality, world-class service and modern luxury. The unique portfolio comprises 100 hotels across 62 locations around the globe including presence in India, North America, United Kingdom, Africa, Middle East, Malaysia, Sri Lanka, Maldives, Bhutan and Nepal. For over a century, The Taj Mahal Palace, Mumbai, the crown jewel has set a benchmark for fine living with exquisite refinement, inventiveness and warmth.